



## Supplier Survey Response

Company Name: <b>AVGROUP, INC</b>		Date: 12-09-2008
Company Address: 3453 PIERCE DRIVE ATLANTA, GA. 30341		Company Website : <a href="http://www.jetparts.com/">http://www.jetparts.com/</a>
AVGROUP, Inc. has been in business 36 years and became an authorized FAA Repair Station in Dec. 1971		
AVGROUP has been in its present location for 6 years		
Responsible for Quality Assurance: WINFORD B. HAWKINS		Title: QUALITY ASSURANCE MANAGER / CHIEF INSPECTOR
Reports to: OWNER/CEO		
Facility Size (Sq. ft): 50,000	Total Number of employees: 32	Number of employees in Quality: 5
1. AVGROUP, Inc. is receptive to an on-site survey confirming this questionnaire?		
2. AVGROUP, Inc. is in compliance with and certified to the following standards: FAA, EASA, ISO 9001-2000, AS9120:2002, and MIL-I-45208		
3. AVGROUP, Inc. ISO-expiration date is 07/2010 there are no exclusions		
4. AS-9120 expiration date is 07/20/2010 there are no exclusions		
5. FAA and EASA have no expiration dates		
6. AVGROUP, INC IS AN AUTHORIZED FFA CERTIFIED REPAIR STATION a. AND ALSO A PASS THROUGH VENDOR		
7. AVGROUP, Inc's principal products is AVIONICS and AIRCRAFT parts Sales and Service		
8. AVGROUP CERTIFICATIONS AND DRUG LETTERS ARE AVAILABLE FOR DOWNLOAD CONTACT WINFORD B. HAWKINS AT 770-454-7500 EXT 319 OR EMAIL HAWK@AVGROUP.NET FOR ADDITIONAL INFORMATION.		
1.0 Quality Control System		
1.1 AVGROUP Inc's Quality Assurance (QA) Manager and inspection personnel are independent of management.		
1.2 AVGROUP Inc's Quality System is implemented and supporting documentation is available e.g., Quality Manual, Inspection/Test Procedures, etc.		
1.3 AVGROUP Inc's Quality organization has direct access to appropriate levels of company management to efficiently and effectively resolve quality problems,		
1.4 AVGROUP Inc's Quality organization clearly has the authority to withhold items that have not met acceptable quality standards.		
1.5 Adequate records of manufacturing, inspection repair and testing operations are available.		
1.6 The Quality organization prepares and issues periodic reports relative to item acceptance/rejection, disposition of rejected items, quality costs, and other factors.		

1.7 AVGROUP Inc's Quality organization maintains a system for the control of inspection authority (e.g. inspection stamps and signature roster)
1.8 Internal audits are performed on personnel, procedures and operations and records are available for review.
1.9 All personnel who implement the quality program are trained in the application of quality assurance/quality control methods.
1.10 The Quality Department does exercise control throughout inspection, testing, repair and shipping.
1.11 All criteria for workmanship are stipulated in written standards.
1.12 Purchase Orders are reviewed to identify and make timely provisions for special or unusual requirements.
2.0 Control of Purchases
2.1 AVGROUP Inc has a system for quality evaluations of new and existing suppliers. E.g., Supplier Surveys, Quality Audits, etc.
2.2 AVGROUP Inc's vendors selected based on an assessment of capability and/or historical performance.
2.3 AVGROUP Inc has a vendor rating system and it is used for vendor evaluation and corrective action.
2.4 Quality does operate a source inspection program.
2.5 Quality reviews purchase orders for Quality Control requirements.
2.6 Purchase orders contain a complete description of the supplies ordered and include by reference all applicable requirements for manufacturing, inspection, testing, certifications needed and packaging when required.
3.0 Receiving Inspection
3.1 All AVGROUP Inc. materials and supplies are inspected upon receipt to assure technical conformance.
3.2 AVGROUP Inc. receiving personnel have ready access to appropriate instructions, drawings, specifications, and order information.
3.3 AVGROUP Inc. receiving and/or quality personnel verify certificates of conformance, test reports and other documentation ordered when parts are received.
3.4 All certificates of conformances, test reports and inspection records are available for review by the customer or Government representative.
3.5 Measuring devices, inspection gauges and equipment are available to receiving personnel and are adequate for inspection performed.
3.6 Sampling inspections, when applicable, are performed in compliance with established, recognized standard. Listed standard are: FAA, EASA, ISO, AS9120
3.7 AVGROUP Inc. has a system to ensure un-inspected or non-conforming received material will not be used.
3.8 AVGROUP Inc. has documented procedures for ensuring product traceability as required.
4.0 Non-Conforming Material
4.1 AVGROUP Inc. has a documented procedure for the handling of nonconforming material.
4.2 All rejected material identified is segregated and controlled to prevent unauthorized use.
4.3 AVGROUP Inc. has adequate holding areas available.
4.4 All records are maintained and used to detect recurring discrepancies.
5.0 In-Process/Final Inspection
5.1 AVGROUP Inc. has a documented procedure for in-process and final inspection of manufactured/repaired products.

5.2 All AVGROUP, Inc. inspectors have ready access to required drawings, specifications, inspection instructions and procedures necessary to perform inspections.		
5.3 Measuring devices, gauges and test equipment required for inspection are available and adequate.		
5.4 Sampling inspections, when applicable, are performed in compliance with established, recognized standards? List standard here: FAA, EASA, ISO, and AS9120.		
5.5 AVGROUP Inc. uses shop travelers that contain adequate inspection check points for proper identification of the inspection status of in-process materials.		
5.6 All inspection records are maintained and available on inspected material.		
5.7 Re-inspection and re-test are performed and documented on items which have been reworked, repaired or modified after initial inspections.		
6.0 Material Handling, and Storage		
6.1 AVGROUP Inc. has documented procedures that define material handling, storage, and preservation.		
6.2 All material is segregated and is identified by part number.		
6.3 All stored material has a record of inspection attached.		
6.4 AVGROUP Inc. has adequate procedures in place to properly identify and control limited shelf life items.		
6.5 Storage procedures control "first in first out" to prevent obsolescence, deterioration, and expired shelf life.		
6.6 AVGROUP Inc. has a system for control of static sensitive devices? Listed standard: ESS.		
6.7 All raw materials are adequately protected from deterioration and contamination.		
6.8 AVGROUP Inc. maintains an adequate control area for customer supplied material.		
7.0 Shipping Inspection		
7.1 AVGROUP Inc'. Has a documented procedure for shipping inspection.		
7.2 All shipping inspector have access to customer requirements including any specified packing instructions.		
8.0 Measuring and Test Equipment		
8.1 AVGROUP Inc. has documented procedures that call for the periodic inspection and recalibration of all measuring devices, gauges, and test equipment.		
8.2 All AVGROUP Inc. test equipment is calibrated to nationally recognized standards. Standard: NIST		
8.3 All measuring and test equipment is identified to indicate the date of last calibration, by whom, and date when next calibration is due.		
8.4 AVGROUP Inc. has a system for the recall of equipment due calibration.		
8.5 All calibration records are maintained and available for review.		
Questionnaire Completed by: Name: WINFORD HAWKINS		Title: QUALITY ASSURANCE MANAGER/CHIEF INSPECTOR
Phone: 770-454-7500 EXT. 319	Fax: 678-530-9327	Email: HAWK@AVGROUP.NET
Signature: <i>Winford Hawkins</i>		