



Aviation Communication & Surveillance Systems
19810 North 7th Avenue
Phoenix, AZ 85027-4400
(623) 445-7070 Fax: (623) 445-7001

May 15, 2002

Dear Customer:

As you know Honeywell International has been supporting our Corporate and Regional exchange services since the purchase of the Legacy TCAS product line back in May 2000. The final days are approaching for this support to come to an end.

Effective June 1st, 2002, AVGROUP will be providing exchange services for our TCAS products through their offices, offering customer service 24 hours a day, seven days a week, within minutes from one of the worlds largest and busiest airports, Hartsfield International in Atlanta Georgia, USA.

Customers should contact AVGROUP directly at phone numbers detailed below, for all of their exchange needs. AVGROUP has been provided all the pertinent customer information, including warranty status of your products to ensure a smooth transition.

Toll free United States Continent (only)

International Countries

Tel. 1-866-AOG-TCAS (264-8227)
Fax. 770-457-8563

Tel. 678-591-2791
Fax. 770-457-8563

If you have any questions, please contact the ACSS Customer Services support line at 623-445-7070.

Warm regards,

Jeff Quackenbush
Director, Customer Service